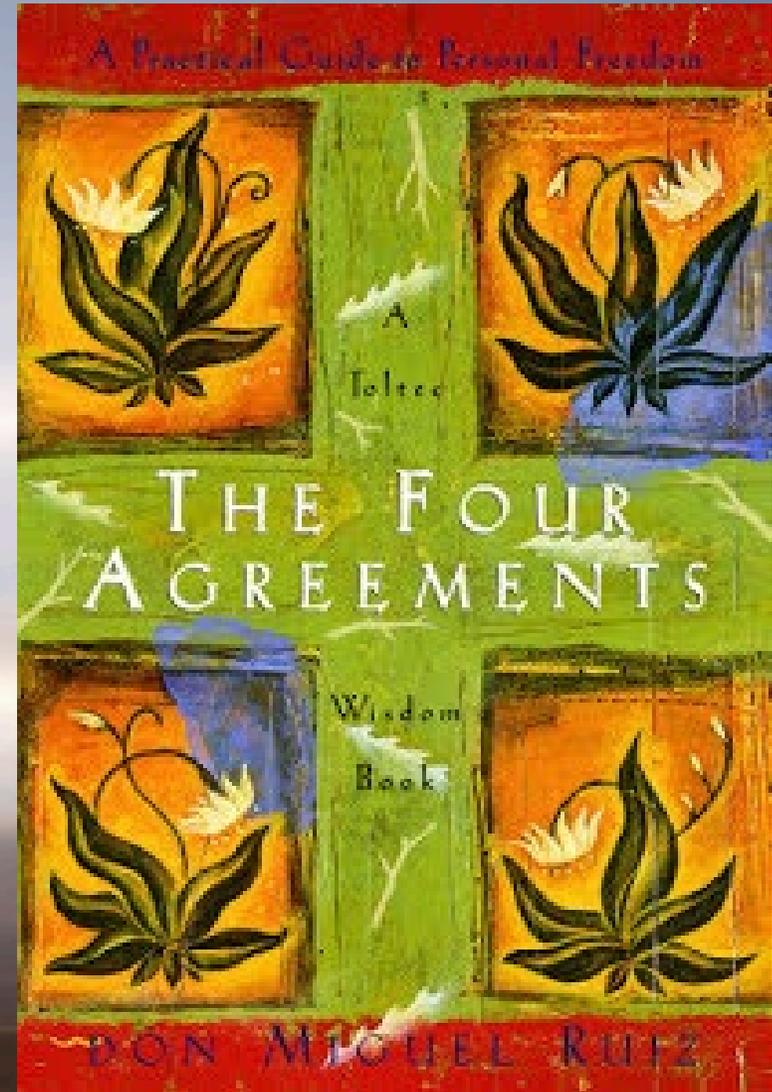


Leadership Lessons from

“The Four Agreements”





# Be Impeccable with Your Word



# Be Impeccable with Your Word

## Key Leadership Traits

- Integrity
- Trustworthiness
- Accountability
- Self-awareness



What we speak becomes  
the house we live in.

Hafez

 quotefancy



Watch your thoughts,  
they become words.  
Watch your words;  
they become actions.  
Watch your actions;  
they become habits.  
Watch your habits;  
they become character.  
Watch your character;  
it becomes your destiny.





Don't Take Anything Personally

<https://youtu.be/aYmOqPFyJPw>





# Don't Take Anything Personally

## Key Leadership Traits

- Dealing with conflict
- Confidence
- Receiving feedback
- Resiliency

Promise me you'll always remember:  
You're braver than you believe,  
and stronger than you seem,  
and smarter than you think.



WHEN SOMETHING  
GOES WRONG IN YOUR  
LIFE, JUST YELL,  
"PLOT TWIST!"  
AND MOVE ON.

Ships  
dont sink Because  
of the water Around them  
Ships sink Because of  
the water that gets IN them

- Dont let whats happening  
around you get inside you  
+ weigh you down  
#StayUp

“

The word on the street is that you're as tough as woodpecker lips.

*Praising a teammate for his resilience.*

CNN





# Don't Take Anything Personally

## Key Leadership Traits

- Dealing with conflict
- Confidence
- Receiving feedback
- Resiliency



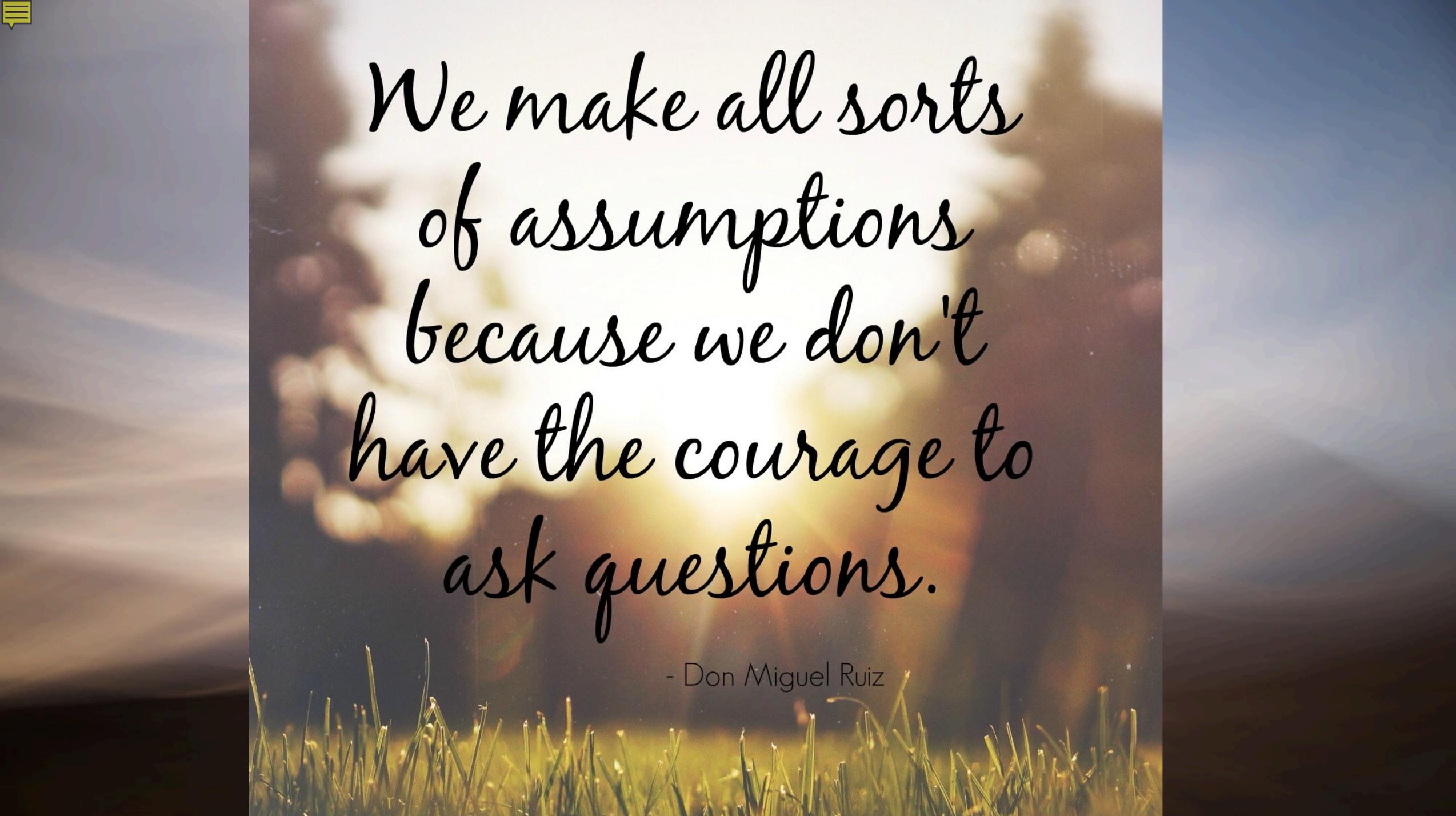
Don't Make Assumptions



# Don't Make Assumptions

## Key Leadership Traits

- Outward mindset
- Critical thinking
- Interpersonal skills
- Communication skills



We make all sorts  
of assumptions  
because we don't  
have the courage to  
ask questions.

- Don Miguel Ruiz



Always Do Your Best



# Always Do Your Best

## Key Leadership Traits

- Positive attitude
- Motivation
- Perseverance
- Self-awareness
- Self-regulation

“Taking control of your **attitude** and **confidence level** is one of the *most powerful things* you can do to influence your **success** or *failure*.”





# Always Do Your Best

## Key Leadership Traits

- Positive attitude
- Motivation
- Perseverance
- Self-awareness
- Self-regulation

# Questions?

- Terri Willis

- University of Colorado Boulder
- Director of Infrastructure and Sustainability HR

- Jenna Elmer

- University of Arizona
- Assistant Director of Facilities Management HR