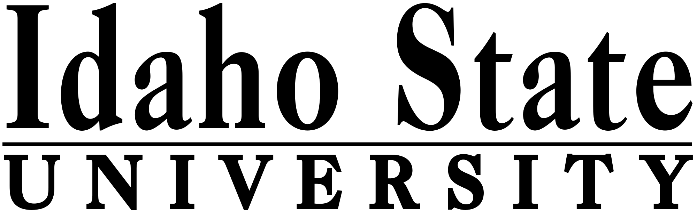


**APPA Supervisor’s Toolkit**

**Training Session Announcement at**



Idaho State University is sponsoring a Supervisor’s Toolkit from August 7-10.

The tuition for this four day training course is $275 per person (see schedule below.) Travel, Per diem, etc. are not covered by the registration fee. Lunch will be included in the training.

To register, contact Mark Catesvia email at [catemark@isu.edu](mailto:catemark@isu.edu) or by phone at 208-282-4502. Payment can me made via check to Idaho State University Facilities Services and can be mailed to:

Attn: Mark Cates  
Facilities M&O

Mail Stop 8137  
Idaho State University  
Pocatello, Idaho 83209

For Interdepartmental Billing or ISU Employees only: Please submit an online work order or email and provide an index code. Your account will be charged automatically.

The class will be limited to the first 45, so register early! All registrations must be received by July 23, 2018.

Classes will be held at the Student Union building, 1065 South 5th  Pocatello Idaho Parking passes will be handed out at 7:45 am on the first day.

**Nearby Hotels**

Red Lion: <https://www.redlion.com/pocatello>

Choice Hotels: <https://www.choicehotels.com/idaho/pocatello/clarion-hotels/id057?source=gyxt>

La Quinta: <http://www.laquintapocatello.com/?cid=local_6855>

Holiday Inn Express: <https://www.ihg.com/holidayinnexpress/hotels/us/en/pocatello/pihex/hoteldetail>

Towne Place Suites: <https://www.marriott.com/hotels/travel/idats-towneplace-suites-pocatello/?scid=bb1a189a-fec3-4d19-a255-54ba596febe2>

**August 7 - 10, 2018  
Supervisor Toolkit  
Course Agenda**

**TUESDAY AUGUST 7th**

8:00 – 4:00   
Module 1: Supervision - What Is It?   
Lunch   
Module 2: It’s More Than Administrivia

**WEDNESDAY AUGUST 8th**

8:00 – 4:00   
Module 3: Communication - Let’s Talk!   
Lunch   
Module 4: If it Weren’t for the People

**THURSDAY AUGUST 9th**

8:00 – 4:00   
Module 5: Motivation and Performance   
Lunch   
Module 6: Customer Service Triangle

**FRIDAY AUGUST 10th**

8:00 – 2:00   
Module 7: Leadership – Tools for Success   
Lunch   
Awards